

EMBERS TO BLOOM LLC TERMS AND CONDITIONS OF USE

1. Age Restrictions & Acceptance

By using this platform, you agree to these Terms and Conditions. You must be at least 18 years of age or an emancipated minor under Ohio law to navigate this site independently. If you are a parent or legal guardian registering a minor aged 12 or older for clinical mentorship, you assume full responsibility for their digital engagement.

2. Clinical Jurisdiction & Remote Reciprocity Limits

Embers to Bloom LLC operates a distributed remote network of clinical facilitators and mental health advocates nationwide. However, all therapeutic services, licensed clinical counseling, substance use disorder programs, and community-based interventions are exclusively dedicated to clients physically located inside the State of Ohio. Out-of-state clinicians serving our network must verify current Ohio licensure or active licensure by reciprocity/endorsement before accepting client assignments.

3. Telehealth Technology Limitation of Liability & Service Outage Waiver

Embers to Bloom LLC provides remote counseling and clinical guidance through certified electronic communication networks. By initiating telehealth treatments, you explicitly acknowledge and agree to the following technological limitations:

- **Service Disruptions:** Telehealth sessions rely entirely on third-party internet service providers, cellular infrastructure, and video-conferencing technology. The Agency is not liable for dropped calls, audio/visual delays, broadband blackouts, software failures, or connection interruptions experienced by either the client or the remote clinician.
- **Emergency Disconnect Protocol:** In the event of a technological failure during a live session, the clinician will immediately attempt to re-establish contact via your primary backup phone number. If contact cannot be re-established during an active clinical emergency, the client must execute local safety measures.
- **Security Limits:** While the Agency utilizes encrypted, HIPAA-compliant platforms, you acknowledge that no data transmission over public wireless networks can be completely guaranteed. The client assumes responsibility for securing their own local network privacy.

4. Absolute Medical Emergency Disclaimer

The digital webforms, intake portals, and email channels on this website are strictly intended for routine scheduling and administrative connection. They are not monitored continuously and are not built for crisis intervention. If you are experiencing acute depressive crises, severe self-harm, active drug overdose, or suicidal thoughts, you must immediately bypass this website and call or text the Suicide & Crisis Lifeline at 988.

5. Governing Law & Jurisdiction

These Terms and Conditions shall be governed exclusively by, interpreted, and enforced in accordance with the laws of the State of Ohio, United States, without regard to conflict of law principles. Any legal filings or operational claims must be brought exclusively in state or federal courts located in Ohio.

This is for informational purposes only. For medical advice or diagnosis, consult a professional. AI responses may include mistakes.